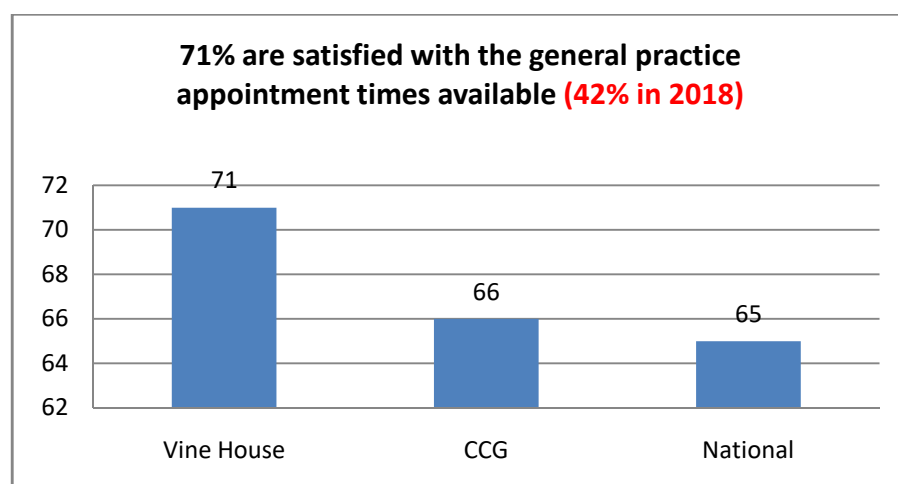
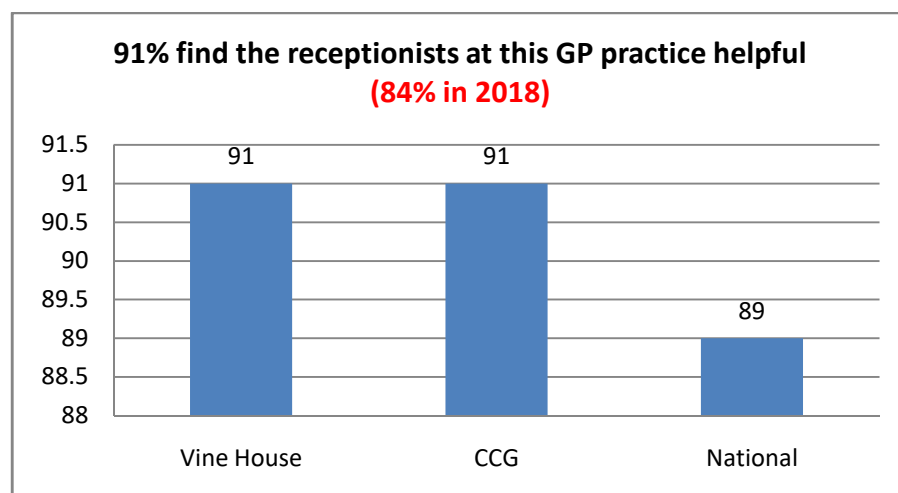
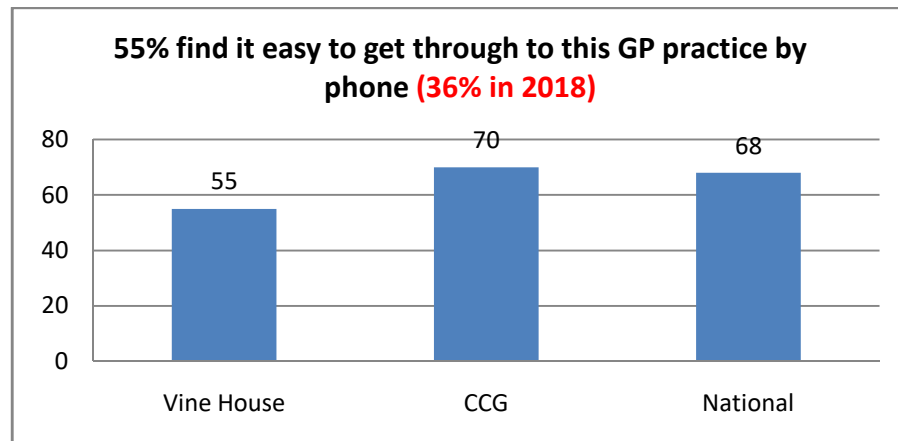


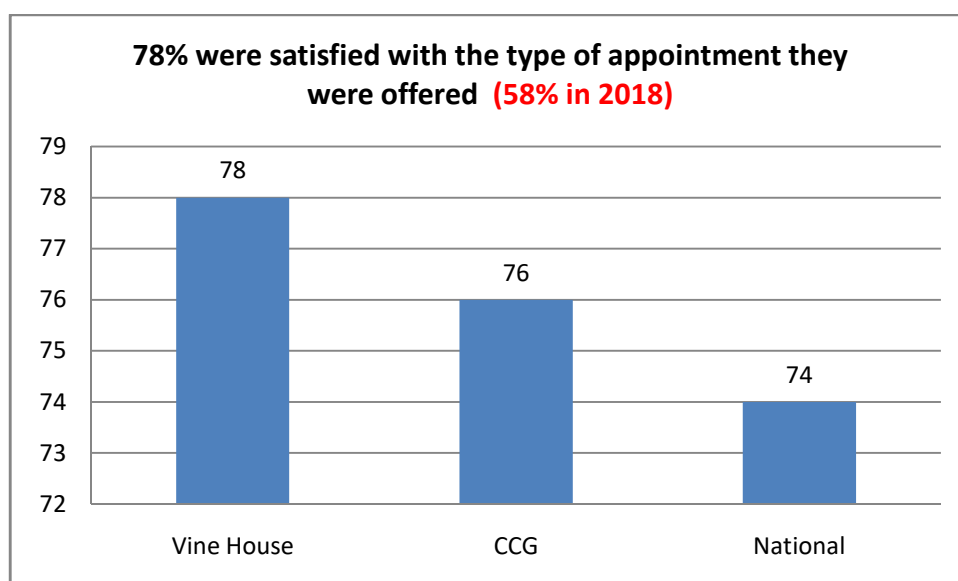
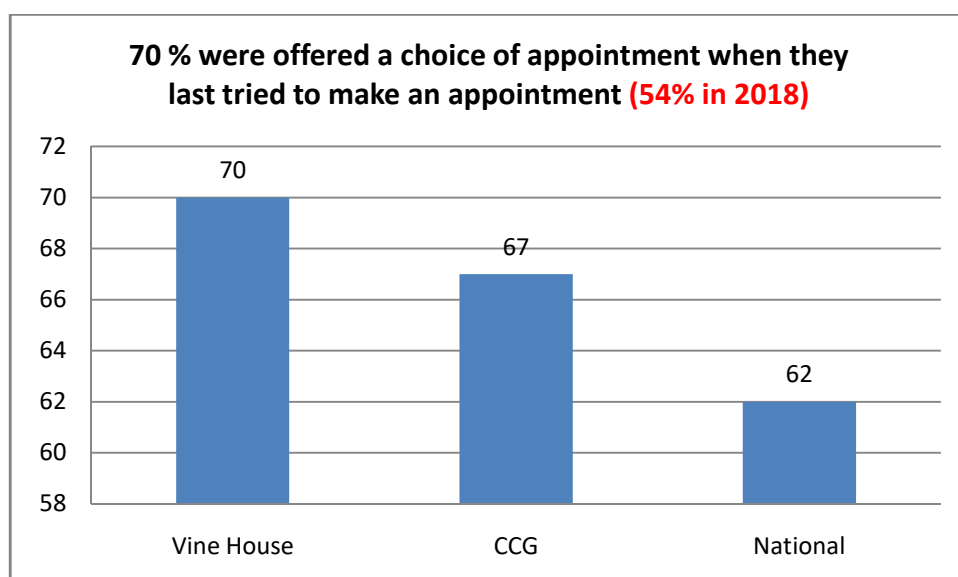
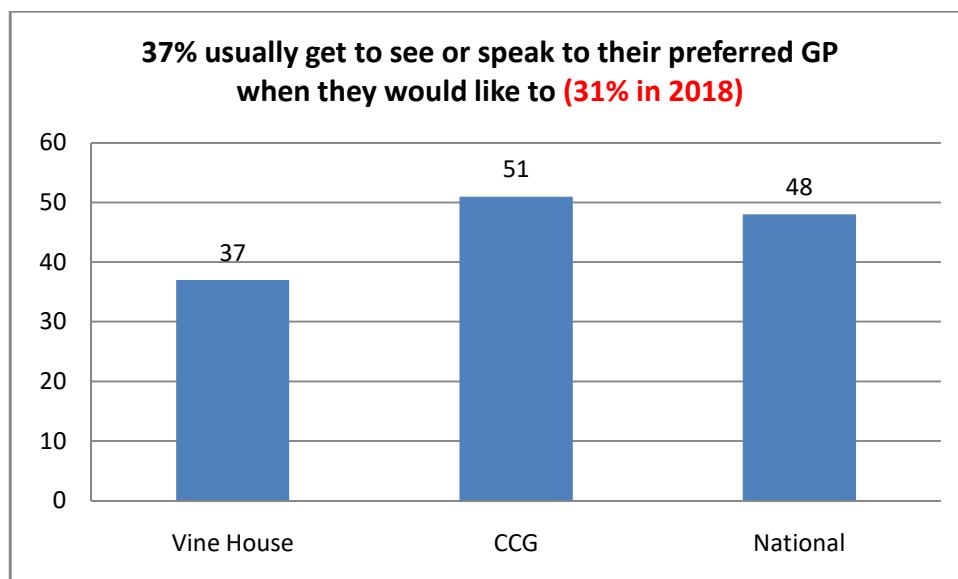
# National GP Patient Survey Results - 2019

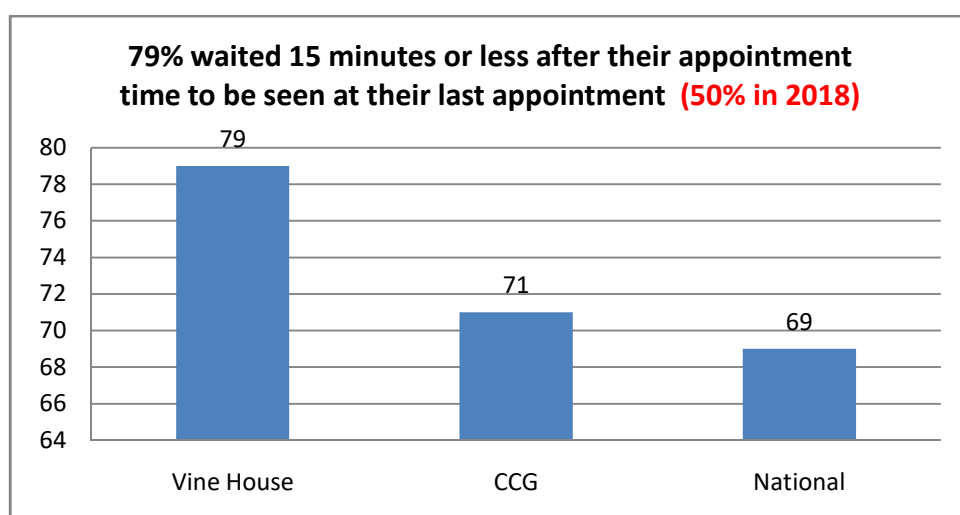
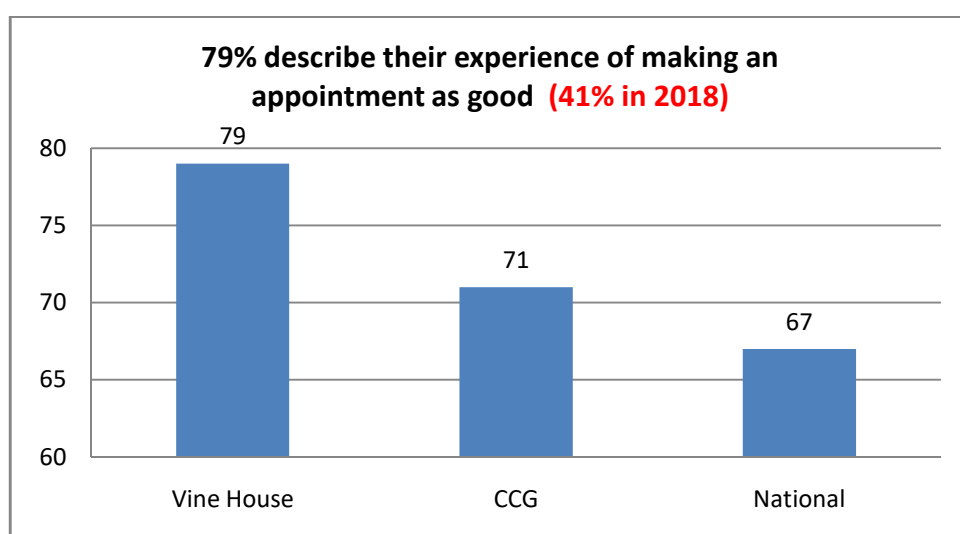
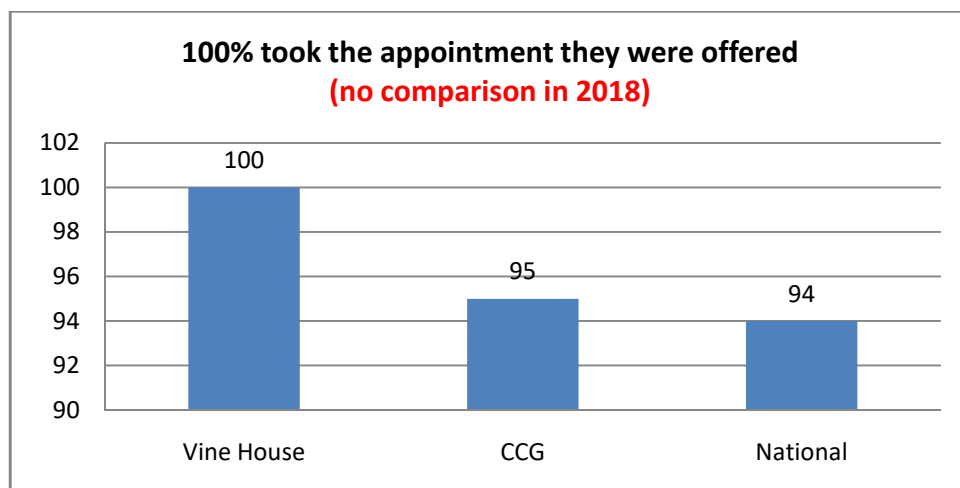
These results are from Jan-March 2019. The results are all percentages.

CCG = Local CCG Average

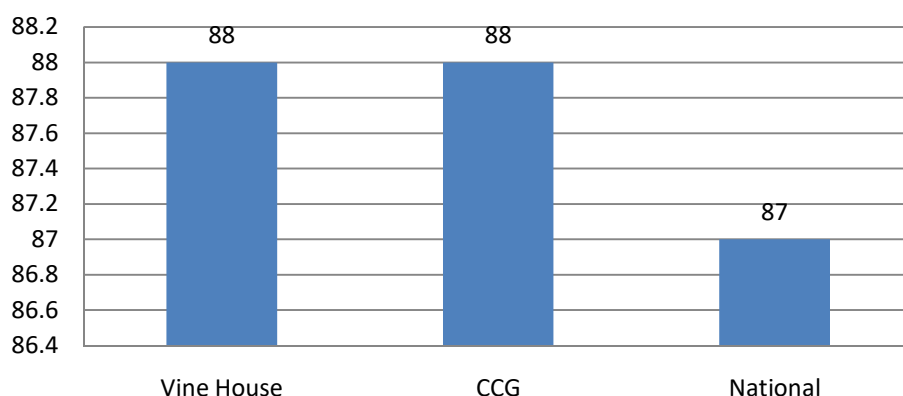
National = National Average.



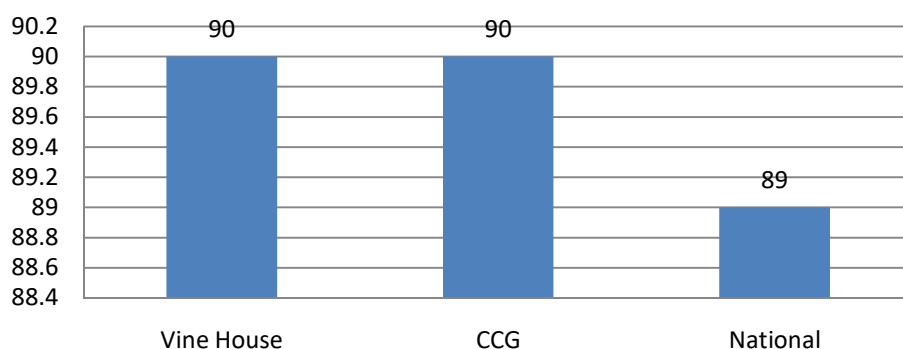




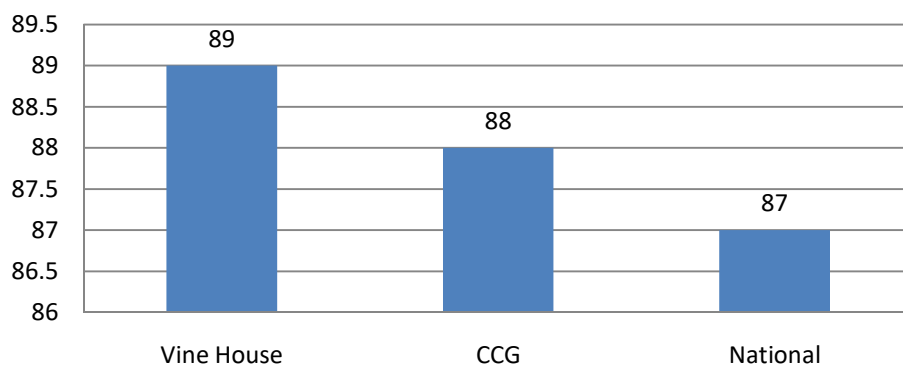
**88% say the healthcare professional they saw or spoke to was good at giving them enough time during their last appointment (74% in 2018)**



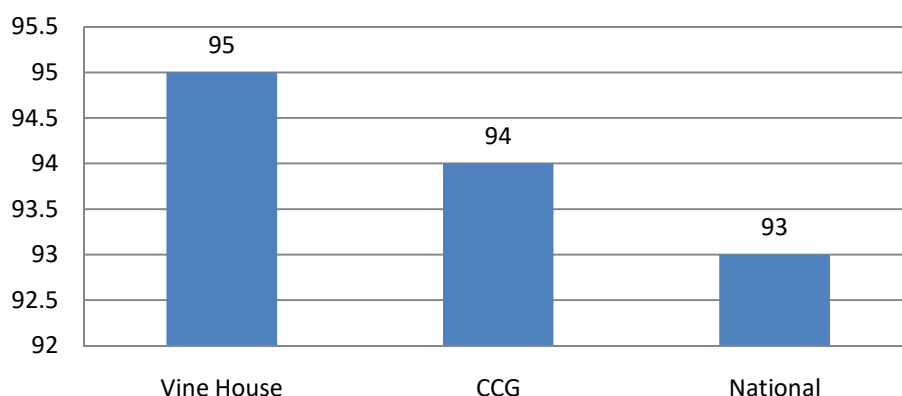
**90% say the healthcare professional they saw or spoke to was good at listening to them during their last appointment (80% in 2018)**



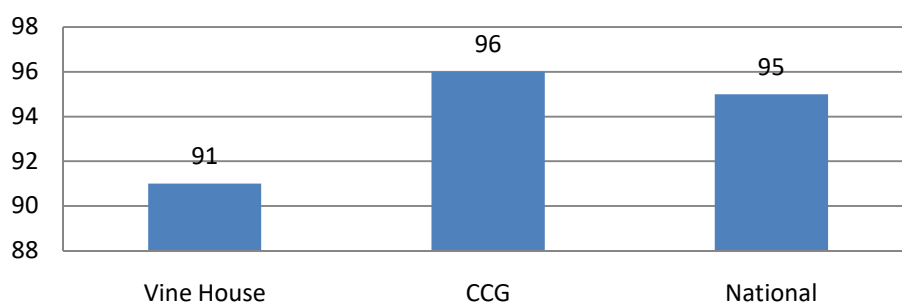
**89% say the healthcare professional they saw or spoke to was good at treating them with care and concern during their last appointment (80% in 2018)**



**95% were involved as much as they wanted to be in decisions about their care and treatment during their last appointment (91% in 2018)**



**91% had confidence and trust in the healthcare professional they saw or spoke to during their appointment (96% in 2018)**



**87% felt the healthcare professional recognised and/or understood any mental health needs during their last appointment (89% in 2018)**

